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Difficulty Uploading/Downloading Setting

Under normal conditions uploading and downloading should be automatic. However some schools have certain settings disabled or security measures set that prevent reportplus from accessing our server.

TEST : If you can connect to the following two sites you should not have a problem and we suggest you try uploading again later.

<ftp://ftp.help4pilots.com>

<ftp://datacentre.reportplus.co.uk>

If you do have difficulties uploading or downloading from our server and the above test sites, please inform your network administrator that:

reportplus requires FTP access to our server and to allow this by enabling FTP protocols on your schools Firewall and Proxy.

The program uses the standard port 21 and can be enabled in options to use either Passive or Active modes.

Please check that any security software you have (eg Zone Alarm, Norton McCaffe) is not blocking access for reportplus.